[Name]
[Email ID]
[Contact Number]

TECHNICAL SUMMARY:

- Having 9 years of experience in Information Technology in Project Life cycle and QA testing life cycle.
- **Quality Assurance:** Reviewing and converting functional requirement specifications to build the testing life cycle, including design and documentation of test plans, test cases, test scripts, test data creation and executing the test scripts.
- **Functional Responsibilities:** Requirement gathering, functional gap analysis, application design, configuration, Test script generation, writing training guides, training end users and production support.
- Experience in **Functional, System, Regression, Exploratory, GUI, End To End and UAT** testing.
- Documentation of the KT plan and provide knowledge transfer to new resources in the team.
- Experience in sanity and smoke testing of builds and accepting/rejecting them as required.
- Experience in ensuring test environment is ready with all the systems access approvals secured and preparation of Test data without having to waste any time before the execution commences.
- Experience in creating, publishing, presenting and securing approvals of Test plan from all the stakeholders.
- Experience in creating and publish test certificates to the stakeholders for every release.
- Experience in Change Management, Risk and Issue Management and Configuration Management.
- Experience in working with Business and Development teams to coordinate & schedule testing efforts and resolve issues
  - Working closely with support teams and deployment of the applications and providing necessary handover to support teams during pre-post production implementations.
- Experienced in building effective winning/successful relationships with both customers and development/testing/support teams.
- Good experience in project planning, scheduling, estimation, resource and work allocation, risk identification and mitigation plan, product delivery and communication.
- Experience in visiting the client side and provide the KT to the end user in person as well as have the real time exposure about the customer's needs and troubleshooting their issues.
- 4.5 years of experience in Testing Repair Call Handling [Telecom Domain] and Web based applications.
- 2.5 years of experience in Banking Domain
- 1 year of experience of Testing in Insurance Domain
- 6 months in Travel Domain
- Contributed in preparation of artifacts such as Initiation Deck, Project Management Plan, RTM, Review Logs and Closure Deck for CMMI -3 audits.
- Good working Knowledge of Onshore-Offshore Testing Processes

ISTQB certified

TECHNICAL SKILLS:

Tools	Work Experience
Testing Tools	HP ALM (Quality Center), Bugzilla
Mainframe	WFA Ticketing System
Databases	SQL Server, AS400
Domain	Banking(Mortgage),Insurance and Telecom
Operating System	MS DOS, Windows, UNIX
Others	Toad, SOAPUI, Bustester, Appwatch, Putty, JIRA
Web Applications	.NET, Java

EDUCATION: xxxxxx.

EXPERIENCE SUMMARY:

[Company Name]

Role – QA II
[Domain Name]
Application Platform – JAVA
Tools used – SOAPUI, HPALM
[Project Name]
[Project Description]

Roles & Responsibilities:

1.   Participate in analysis and requirements gathering by having meetings with the clients.
2.   Test script creation, execution and defect tracking till closure.
3.   Test Data
4.   Created and presented Test Plan to all the stakeholders.
5.   Knowledge Sessions to the new team members
6.   Used SOAPUI for the functional testing.
7.   Performing various testing – Functional, Regression, E2E and UAT.
8.   Participated in walkthroughs for all the functionality
9.   Test Data and Test scenario and scripts preparation.
10.   Primary UAT contact.

[Company Name]

Role – Analyst I - Apps Prog
[Domain Name]
Application Platform – AS400 (iSeries)
Tools used – HP ALM, SharePoint, Discovery, Appwatch
[Project Name]
[Project Description]

Roles & Responsibilities:

- Understand and convert User Stories and system requirements into positive and negative test cases.
- Preparing RTM to ensure all the requirements are covered.
- Responsible for designing Test plan and Test cases and review peer test cases.
- Running the jobs daily, troubleshooting the jobs with issues and ensuring they were completed successfully.
- Creating and validating the Test data.
- Ensuring Test environment is ready.
- Participate in walk through of Unit Testing results.
- Performing the sanity test to verify the builds.
- Writing the SQL queries to create test data and perform testing.
- Performing various testing – Functional, Regression, E2E and UAT.
- Execute the manual as well as automated scripts using QTP in QC.
- Logging and tracking the defect till closure using Quality Center.
- Drive defect triage calls for tracking the defects and ensuring the resolution.
- Preparing the Test summary reports.
- Securing approvals for all the test deliverables for audits.
- Update the Regression suites in QC after every release is over to ensure smooth regression for the next release.
- Train new members and document all the new functionality release wise.
- Walkthrough of the entire application to the automation team and resolve their queries related to the functionality and help them in getting all the accesses.

[Company Name]

Role – Test Analyst QA II
[Domain Name]
Application Platform – Java
Tools Used -- HP ALM, Toad and Bus tester
Mainframe – WFA ticketing system
[Project Name]
[Project Description]

Roles & Responsibilities:

- Helped the BA with Usecase Document.
- Lead the QA Team and performed the overall responsibility of modules and worked with other developers and ensured smooth delivery in every release.
- Preparation of test Plan and Risks and Issue tracker and RTM.
- Present the test Plan to all the stake holders.
- Understanding Functional requirements, designing and executing test cases.
- Coordinate with the offshore team to make them understand the requirements and resolve their queries.
- Test Data and Test scenario and scripts preparation.
- Participated in walkthroughs for all the test scenarios and scripts.
- Execution for both manual and automation scripts
- Single Point Of Contact for all Risk/Issues escalation for onshore/offshore.
- Primary UAT contact.
- Logging bugs into Quality Center and tracking till their closure.
- Demo the clients on the new functionality for every release.
- Train the new members and also provide training to the members across all the modules.
- Keep track of production data in term of calls received by the agents daily, chronic callers, Queries resolved by IVR etc to emulate these scenarios in testing

[Company Name]

Role – Senior Software Engineer
[Domain Name]
Application Platform – Java
Tools used – HP QC, Ms Excel
[Project Name]
[Project Description]

Roles & Responsibilities:

- Worked closely with the Business Analysts and the Business users to understand the requirements and Business flow of the application.
- Created test scenarios, test cases, test data.
- Performed Functional, Regression and assisted in UAT
- Executed the manual and automated scripts
- Logged and verified the fixes of the defects in QC.
- Participated in root cause analysis with developers.
- Prepared the Test Summary Report at the end of each round of Testing.
  - Analysis of change requests.
  - Provide the estimates on Change Requests
  - Provide KT to the new members.

[Company Name]

Role – Software Engineer - Testing
[Domain Name]
Application Platform - .Net
[Project Name]
[Project Description]
Roles & Responsibilities:

- Understanding Customer Requirement Specification Document.
- Involved in Test Cases design, preparation and Execution of manual and automated scripts.
- Performed system testing and Regression Testing.
- Logged bugs into Quality Center

[Company Name]

Role – Test Engineer
[Project Name]
[Project Description]

Roles & Responsibilities:
- Performed Black Box testing, Certification of the applications tested. Applications tested on various Mobile handsets (CDMA/GSM) and on different environments.